

**MINUTES OF THE COMPLAINT REDRESSAL COMMITTEE (CRC) MEETING
HELD ON 28 MAY 2019 AT 1:30 P.M. UNDER THE CHAIRMANSHIP OF VICE
CHANCELLOR, DOW UNIVERSITY OF HEALTH SCIENCES, KARACHI.**

A meeting of Complaint Redressal Committee (CRC) was held under the chairmanship of Prof. M. Saeed Quraishy, Vice Chancellor, Dow University of Health Sciences (DUHS), Karachi on 28 May 2019 at 01:30 p.m. at VC Secretariat, 4th Floor, Administrative Block, Dow Medical College Campus of DUHS for **Hiring of Security Services for Dow Medical College (DMC) Campus and Institute of Physical Medicines & Rehabilitation (IPM&R) (Ref. No. DUHS/DP/2019/64)** and **Hiring of Security Services for Dow Labs. & other Facilities situated at Karachi and across Sindh Province besides Quetta and Hub (Ref. No. DUHS/DP/2019/65).**

2. As per the Rule 31 of SPPRA 2010 (Amended upto date), the Complaint Redressal Committee formally examined the grievance / complaint of one of the bidders, M/s. Omer Razzaq Enterprises (Pvt) Limited vide its letter No. SG/OREL/DUHSK/19051 dated 16th May 2019 (**Annexure – A**).

3. The Committee composition is as under:

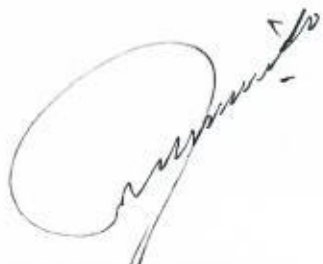
- i. Professor M. Saeed Quraishy (Chairman)
Vice Chancellor,
Dow University of Health Sciences, Karachi.
- ii. Mr. Arif Aziz (Member)
SP Security
Special Branch, Karachi
(Independent Professional)
- iii. Mr. Santosh Kumar (Member)
Assistant Accountant General
(Representative of AG Sindh)

4. The Chairman briefed the participants of the Committee about the agenda of the meeting while Mr. S. Shafqat Hussain, Director Procurement was also called upon to respond to procedural & technical queries.

(Copy of attendance sheet is attached overleaf)

5. Meeting started with recitation from the Holy QURAN. Chair welcomed the participants and then commenced the proceedings.

6. Director Procurement apprised the participants that all relevant procedures including advertisement, opening of technical & financial bids have been executed in total compliance with SPPRA Rules. The Notice Inviting Tender (NIT) was hoisted on the DUHS and SPPRA websites and published in 3 widely circulated leading dailies of English, Urdu and Sindhi languages viz. Daily Dawn, Daily Jang and Daily Ibrat on 09 January 2019. A corrigendum was issued vide which tender purchasing date and bid delivery / submission date have been extended, the corrigendum was also hoisted on DUHS and SPPRA websites and published in Daily Dawn, Daily Jang and Daily Ibrat on 11 January 2019. Technical Bids were opened on 29 January 2019 whereas Financial Bids were opened on 16 April 2019.



From
Shafqat SG
Procurement

7. The eligibility and technical evaluation was done by technical committee based on the documents submitted by the bidders, clarity was sought on certain areas through calling of certain documents as well.

8. The Technical Evaluation Report was communicated to all the bidders vide email on 15th April 2019, the total points awarded to M/s. Omer Razzaq Enterprises (Pvt) Limited by Technical Committee was 70 points (**Annexure – B**). In response to the email of DUHS M/s. Omer Razzaq Enterprises (Pvt) Limited submitted some copies of the weapon licenses and invalid experience letters. Accordingly, technical committee revised the technical evaluation report and the point score of M/s. Omer Razzaq Enterprises (Pvt) Limited was increased from 70 points of to 76 points (**Annexure – C**).

9. Mr. Arif Aziz (Technical Expert) enquired regarding the Technical Findings and Evaluation of bids in reference to the grievance of M/s. Omer Razzaq Enterprises (Pvt) Limited, the details of eligibility analysis and the basis for each and every criterion of the Technical Evaluation with the CRC Members were shared along with documentary evidence.

10. Subsequently, the Complaint Redressal Committee reviewed the complaint in presence of applicant / complainant.

11. Lt. Col. Muhammad Afzal Rana (Retd.) representative of M/s. Omer Razzaq Enterprises (Pvt) Limited which participated in the bids confirmed that the application is made by them. The chair asked from him that if he has any other observation except those mentioned in application may also state. He confined himself on the observations mentioned in the application. The complaint was considered point-wise along with the deliberation as under:

Complaint Sr. No. 01.

M/s. Omer Razzaq Enterprises (Pvt) Limited (OREL Security) was amazed to note that comparative statement uploaded on DOW website reveals following dichotomies:

Complaint Sr. No. 01(a)

a. Award of marks owing for not considering the organization referred as Government Clients is not fair. Therefore it is desired that it should be reconsidered.

Deliberations

CRC referred the Annexure – H of bid submitted by the complainant, initially total 6 points were awarded to bidder in respect of evaluation criteria of **Existing Clients**, as 3 points for Govt. / Semi Govt. clients (State Life Corp, Pakistan International Gateway Exchange and GPO Karachi) and 1 point for Bank (NBP) and 2 points for others / Private Sector (PTCL and Education Services (Pvt) Ltd.).

Mr. M. Afzal Rana responded that PTCL is not a private sector organization which was considered under the head of others/Private Sector, PTCL should be considered as a Semi-Government organization as Pakistan Government is a major shareholder of the company. Director Procurement informed the forum that the maximum points score of Government / Semi Government Clients are 4 (1 point for each) and Technical Committee already awarded 3 points against this criteria, now 1 point will be increased for Semi Govt. Client and 1 point will be decreased from the criteria of Other / Private Sector, hence there would be no impact on total point score (**Annexure-D**).



Complaint Sr. No. 01(b)

b. Calculation of marks against holding of weapons type wise has also not been done logically, thus rendering less marks, therefore it is requested to recalculate this issue.

Deliberations

It was clarified to complainant that they had misunderstood the provision of Evaluation Criteria No. 4 "Weapon License" and submitted the details of "Weapons Types / Number of Weapons" instead of "Weapons Licenses".

The chair asked the representative of complainant to check the attached numbers of Licenses of different weapons and reconcile with the number of points awarded to them. Mr. M. Afzal Rana shown his satisfaction on the 11 points score awarded to M/s. OREL after verifying the copies of License submitted with their bid and in response to DUHS email dated 15 April 2019.

Complaint Sr. No. 02.

Financially M/s. OREL quoted bid is 15 lac lower than the security company recommended for award of contract. This huge amount shall incur considerable loss not only to the client but also to the Government as DOW is state owned.

Deliberations

Chair informed the complainant that bids were evaluated and recommendations were made according to the provisions of SPPRA Rule 42, Rule 46 (2)(j) and in accordance with the Clause 16 of bidding documents.

Complaint Sr. No. 03.

Security Company declared second is automatically disqualified for not following the specified Government rates / order.

Deliberations

It was informed to M/s OREL that inclusion or exclusion of M/s. Achtung Security (Private) Limited from the comparative statement do not change the grading status of complainant (Annexure - E).

Complaint Sr. No. 04.

In view of above, you are requested to kindly consider following observations:

- a. M/s. OREL Security submit that the Procuring Agency has not followed the procurement laws which are meant to uphold and preserve transparency SPRA rule 09.
- b. The violation of SPPRA Rule by the Procuring Agency rendered the entire procurement process ultra virus and liable to be investigated.
- c. Without prejudice to anything mentioned above DOW has ignored and is in violation SPRA rules 42, 45,56

Deliberations

It was informed to complainant that there is no violation of said rule and DUHS will maintain the record of their respective procurement proceedings along with all associated documentation for the given period in accordance with SPPRA Rule 09.

It was also informed that there is no violation of Rule, 42, 45 & 56, as bids were evaluated as per the Rule 42 in accordance with evaluation criteria and other terms and conditions set forth in the bidding documents and announcement of evaluation reports were made in form of a report giving reasons for acceptance or rejection of bids, the report was uploaded on SPPRA




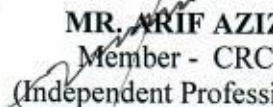
and DUHS websites according to the Rule 46 of SPPRA Rules. Moreover, Rule 56 is omitted from Sindh Public Procurement Rules, 2010 (Amended upto date).


CONCLUSION / DECISION

1. The CRC examined all the points of the letter from M/s. Omer Razzaq Enterprises (Pvt) Limited, the technical findings and evaluation of bids and concluded that the Procurement Regime as prescribed by the SPPRA Rules has been complied with accordingly ~~while~~ the evaluations has been done without any bias or subjectivity and is based on Merit.
2. The CRC also concluded that the Minutes of this Meeting shall be circulated to all concerned with the decision that the Complaint Redressal Committee (CRC) is satisfied with the procedures and evaluations of the subject tenders and that the process as prescribed in the SPPRA Rules 31 has also been complied with in letter & spirit. The complaint / grievance submitted by M/s. Omer Razzaq Enterprises (Pvt) Limited is unjustified and factually incorrect and that the Procurement Agency shall continue the subject tender process as per guidelines provided in SPPRA Rules 31(5), (6) & (7) and further complete the procurement proceedings as per Rule 48 as recommended by the Procurement Committee in view of the standing evaluation

COMPLAINT REDRESSAL COMMITTEE (CRC)


MR. SANTOSH KUMAR
Member - CRC
(Representative of AG Sindh)
Assistant Accountant General


MR. ARIF AZIZ
Member - CRC
(Independent Professional)
SP Security
Special Branch, Karachi


PROFESSOR M. SAEED QURAI SHY
Chairman - CRC
Vice Chancellor,
Dow University of Health Sciences, Karachi

OREL

Omer Razzaq Enterprises (Pvt) Limited



A



Ref. No. : SG/OREL/DUHKS/19051
16th May 2019

To : Chairman Grievance Committee
Dow University of Health & Sciences, Karachi.

CC : Managing Director
Sindh Public Procurement Regulatory Authority

Subject : Redressal of Grievance and Settlement of Disputes

Reference : Your comparative statement regarding award of Contract uploaded on Internet dated 13-05-2019.

1. M/s Omer Razzaq Enterprises (Pvt) Limited (OREL Security) was amazed to note that comparative statement uploaded on DOW website reveals following dichotomies :
 - a. Award of marks owing for not considering the organizations referred as Government Clients is not fair. Therefore it is desired that it should be reconsidered.
 - b. Calculation of marks against holding of weapon type wise has also not been done logically, thus rendering less marks, therefore it is requested to recalculate this issue.
2. Financially M/s OREL quoted bid is 15 lac lower than the security company recommended for award of contract. This huge amount shall incur considerable loss not only to the client but also to the Government as DOW is state owned.
3. Security company declared second is automatically disqualified for not following the specified Government rates / orders.
4. In view of above, you are requested to kindly consider following observations :
 - a. M/s OREL Security submit that the Procuring Agency has not followed the procurement laws which are meant to uphold and preserve transparency SPRA rule 09.
 - b. The violation of SPPRA Rule by the Procuring Agency rendered the entire procurement process ultra virus and liable to be investigated.
 - c. Without prejudice to anything mentioned above DOW has ignored and is in violation SPRA rules 42, 45, 56.
5. We humbly request the President Grievance Committee to investigate and provide justice as per rules, otherwise M/s OREL reserves the right to follow the legal course of action by approaching SPRA for transparency / justice.

Yours truly,
For M/s Omer Razzaq Enterprises (Pvt) Ltd.

Lt. Col. Ashad Anwar (Retd)
Chief Operating Officer

5/31/2019

Dow university of Health Sciences Mail - Opening of Financial Bids / Proposals -64



Procurement, Director <director.procurement@duhs.edu.pk>

Opening of Financial Bids / Proposals -64

1 message

Procurement, Director <director.procurement@duhs.edu.pk>

Mon, Apr 15, 2019 at 12:54 PM

To: express.security@gmail.com, ops.khi2@achtungsecurity.com, saviourss123@gmail.com, rapidsecurityguards@gmail.com, khi@sss.com.pk, Omer Razzaq <orel_1000@yahoo.com>

Dear Sir,

Referring to Notice Inviting Tender No. **DUHS/DP/2019/64 Dated 08th January, 2019** for **HIRING OF SECURITY AGENCY FOR DOW MEDICAL COLLEGE (DMC) CAMPUS AND INSTITUTE OF PHYSICAL MEDICINES & REHABILITATION (I.P.M&R) OF DOW UNIVERSITY OF HEALTH SCIENCES**, which Technical Proposals were opened on 29th January, 2019.

I would like to inform you that the opening of the **Financial Bids / Proposals** is scheduled to be held on **16th April 2019 at 12:00 noon** at the office of the undersigned in respect of qualified bids exclusively. Moreover, "Dis-qualified **un-opened financial bids / proposal**" could be collected at the same date, time and venue.

You are thus requested to ensure the presence of representative at opening of Financial Bids / Offer as per above schedule.

Thanks and regards.

Yours sincerely,

Director Procurement
Dow University of Health Sciences.

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TECHNICAL EVALUATION REPORT

Hiring of Security Services for Dow Medical College (DMC) Campus and Institute of Physical Medicines & Rehabilitation (Ref: No. DUHS/DP/2019/64) NIT No. DUHS/DP/2019/64/65 Dated 08 January 2019
Technical Bids Opened on 29 JANUARY 2019 AT 11:30 A.M.

TECHNICAL EVALUATION CRITERIA									
S#	Evaluation Parameters	Points	M/s. Express Security Services (Pvt) Ltd.	M/s. Achtung Security (Private) Limited	M/s. Saviours Security Services (Pvt) Ltd.	M/s. Rapid Security Guards (Pvt) Ltd.	M/s. Safety & Security Services	M/s. Omer Razzaq Enterprises (Pvt) Limited	
			Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained	
1	Years of experience for providing security services (1 point for each year upto a maximum of 15 years)	15	15	14	12	10	15	15	
2	Existing Clients : Upto 10 clients from following sectors: Government / Semi Government clients (4 points max). Banks (2 points max). Embassies (2 points max) Others (2 points max) (letters from all such existing clients must be attached for points. One (1) point for each client as mentioned above)	10	3	2	0	5	7	4	
3	Previous client's certificate of good conduct upto 10 clients 1 point for each client's letter (letters from previous clients must be attached for points)	10	7	2	2	9	10	9	
4	Weapons License: Semi-Automatic 222 or 223 of 5.56 Bore (1 mark for each license Maximum upto 10 marks) = 10 marks Semi-Automatic MP5 of .32 Bore (1 mark for 5 license Maximum 6 marks) = 6 marks Pump Action / Repeater 12 Bore (1 mark for 10 license Maximum 4 marks) = 4 marks (Copy of Licenses must be attached).	20	0	18	0	13	20	7	

Abdul Rahim Khan
Project Director
Planning & Development Department,
Dow University of Health Sciences,
Karachi




Khajid Iqbal
Procurement Officer (OJH)
Procurement Directorate (OJH)
University of Health Sciences

TECHNICAL EVALUATION CRITERIA

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			Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained
6	Company's own Mol's / Provincial Home Department's authorized Training Infrastructure / Facility and Simulator. (Copy of Mol / Home Dept: authorization letter must be attached)	10	0	0	0	0	0	0
7	PTA's approved Wireless Frequency or Type approved / equipment. License valid / renewed upto the closing date of the tender. Valid / Renewed = 10 Renewal Required = 05 Do not have = 0 (Copy of the letters from PTA must be attached)	10	0	10	0	0	10	10
8	Annual Revenue as mentioned in Financial Statements / Filed Income Tax Return Form i. 50 Million & above = 15 ii. 40 to 49 Million = 12 iii. 25 to 39 Million = 06 iv. 15 to 24 Million = 03 v. Below 15 Million = 00	15	15	15	3	6	15	15
9	Physical inspection of the company's offices / services / equipment / Weapon's / Ammunition / Armoury by DUHS.	10	10	10	10	10	10	10
TOTAL POINTS			50	71	27	53	87	70
REMARKS			Disqualified	Qualified	Disqualified	Disqualified	Qualified	Qualified


Abdul Rahim Khan
 Project Director / Department,
 Planning & Development / Department,
 Dow University of Health Sciences,
 Karachi


Khalid Iftikhar
 Procurement Officer (CJHA)
 Procurement Directorate
 Dow University of Health Sciences
 Karachi.



Procurement, Director <director.procurement@duhs.edu.pk>

Opening of Financial Bids / Proposals -65

1 message

Procurement, Director <director.procurement@duhs.edu.pk>

Mon, Apr 15, 2019 at 12:54 PM

To: express.security@gmail.com, ops.khi2@achtungsecurity.com, saviourss123@gmail.com, khi@sss.com.pk, Omer Razzaq <orel_1000@yahoo.com>

Dear Sir,

Referring to Notice Inviting Tender No. **DUHS/DP/2019/65 Dated 08th January, 2019** for **HIRING OF SECURITY AGENCY FOR DOW LABS. & OTHER FACILITIES OF DOW UNIVERSITY OF HEALTH SCIENCES** , which Technical Proposals were opened on 29th January,2019.

I would like to inform you that the opening of the **Financial Bids / Proposals** is scheduled to be held on **16th April 2019 at 12:00 noon** at the office of the undersigned in respect of qualified bids exclusively. Moreover, "Dis-qualified **un-opened financial bids / proposal**" could be collected at the same date, time and venue.

You are thus requested to ensure the presence of representative at opening of Financial Bids / Offer as per above schedule.

Thanks and regards.

Yours sincerely,

Director Procurement
Dow University of Health Sciences.

 **Technical Report - 65.pdf**
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TECHNICAL EVALUATION REPORT

Hiring of Security Services for Dow Labs. & Other Facilities situated at Karachi and across Sindh Province besides Quetta and Hub. (Ref. No. DUHS/DP/2019/65)
 NIT No. DUHS/DP/2019/64/65 Dated 08 January 2019
 TECHNICAL BIDS OPENED ON 29 JANUARY 2019 AT 11:30 A.M.

TECHNICAL EVALUATION CRITERIA

S#	Evaluation Parameters	Points	M/s. Express Security Services (Pvt) Ltd.		M/s. Achtung Security (Pvt) Ltd		M/s. Saviours Security Services (Pvt) Ltd.		M/s. Safety & Security Services		M/s. Omer Razzaq Enterprises (Pvt) Ltd	
			Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained		
1	Years of experience for providing security services (1 point for each year upto a maximum of 15 years)	15	15	14	12	15	15					15
2	Existing Clients : Upto 10 clients from following sectors: Government / Semi Government clients (4 points max). Banks (2 points max). Embassies (2 points max) Others (2 points max) (letters from all such existing clients must be attached for points. One (1) point for each client as mentioned above)	10	3	2	0	7						4
3	Previous client's certificate of good conduct upto 10 clients 1 point for each client's letter (letters from previous clients must be attached for points)	10	7	2	2	10						9
4	Weapons License: i. Semi-Automatic 222 or 223 of 5.56 Bore (1 mark for each license Maximum upto 10 marks) = 10 marks ii. Semi-Automatic MP5 of .32 Bore (1 mark for 5 license Maximum 6 marks)= 6 marks iii. Pump Action / Repeater 12 Bore (1 mark for 10 license Maximum 4 marks)= 4 marks (Copy of licenses must be attached).	20	0	18	0	20						7

Abdul Hamid
 Project Director
 Planning & Development Department,
 Dow University of Health Sciences,
 Karachi

Abdul Hamid Iftikhar
 Procurement Officer
 Procurement Directorate (OJHA)
 Dow University of Health Sciences,
 Karachi

TECHNICAL EVALUATION REPORT

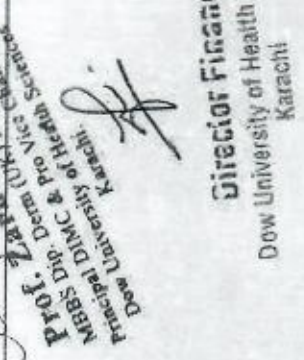
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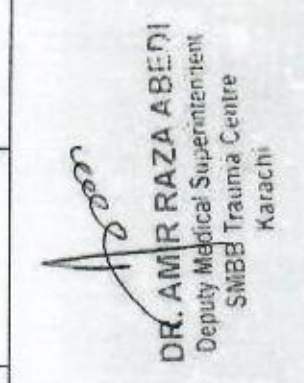
TECHNICAL EVALUATION CRITERIA

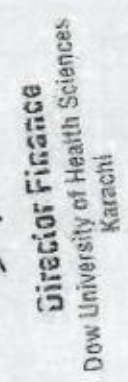
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			Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained
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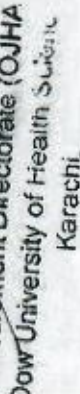

Khalid Iftikhar
 Procurement Officer
 Procurement Directorate (OJHA)
 Dow University of Health Sciences
 Karachi.


Abdul Rahim Khan
 Project Director
 Training & Development Department
 Dow University of Health Sciences
 Karachi.


Prof. Zahraz Waid
 MBBS Dip. Derm (UK), FCRS (UK)
 Principal DMC & Pro Vice-Chancellor
 Dow University of Health Sciences
 Karachi.


DR. AMIR RAZA ABEDI
 Deputy Medical Superintendent
 SMBS Trauma Centre
 Karachi.


Director Finance
 Dow University of Health Sciences
 Karachi.


 Procurement Officer
 Procurement Directorate (OJHA)
 Dow University of Health Sciences
 Karachi.

TECHNICAL EVALUATION CRITERIA

S#	Evaluation Parameters	Points	M/s. Express Security Services (Pvt) Ltd.	M/s. Achtung Security (Private) Limited	M/s. Saviours Security Services (Pvt) Ltd.	M/s. Rapid Security Guards (Pvt) Ltd.	M/s. Safety & Security Services	M/s. Omer Razza Enterprises (Pvt) Limited
			Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained
6	Company's own Mol's / Provincial Home Department's authorized Training Infrastructure / Facility and Simulator. (Copy of Mol / Home Deptt: authorization letter must be attached)	10	0	0	0	0	0	0
7	PTA's approved Wireless Frequency or Type approved equipment. License valid / renewed upto the closing date of the tender. Valid / Renewed = 10 Renewal Required = 05 Do not have = 0 (Copy of the letters from PTA must be attached)	10	0	10	0	0	10	10
8	Annual Revenue as mentioned in Financial Statements / Filed Income Tax Return Form i. 50 Million & above = 15 ii. 40 to 49 Million = 12 iii. 25 to 39 Million = 06 iv. 15 to 24 Million = 03 v. Below 15 Million = 00	15	15	15	3	6	15	15
9	Physical inspection of the company's offices / services / equipment / Weapon's / Ammunition / Armoury by DUHS.	10	10	10	10	10	10	10
TOTAL POINTS			50	71	27	53	87	76
REMARKS			Disqualified	Qualified	Disqualified	Disqualified	Qualified	Qualified



Khalid Iftikhar
Procurement Officer
Procurement Directorate (OJHA)
Dow University of Health Sciences
Karachi.

Review -
Prof. Farhat Zahid
MBBS D. Sc. (MIR) F. C. S. (MIR)
Specialist in Vascular Medicine
Dow University of Health Sciences
Karachi.


Abdul Rahim Khan
Project Director
Planning & Development Department
Dow University of Health Sciences
Karachi.


DR. AMIR RAZA ABEDI
Deputy Medical Superintendent
SMBB Trauma Centre
Karachi

Director Finance
Dow University of Health Sciences
Karachi


TECHNICAL EVALUATION REPORT**HIRING OF SECURITY AGENCY FOR DOW LABS. & OTHER FACILITIES OF DOW UNIVERSITY OF HEALTH SCIENCES**


(Ref: No. DUHS/DP/2019/65)

NIT No. DUHS/DP/2019/64/65 Dated 08 January 2019

Technical Bids Opened on 29 January 2019 at 11:30 a.m.

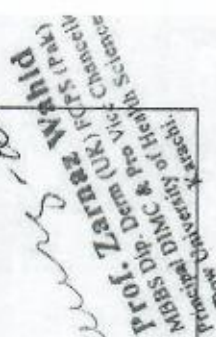
TECHNICAL EVALUATION CRITERIA							
S#	Evaluation Parameters	Points	M/s. Express Security Services (Pvt) Ltd.	M/s. Achtung Security (Private) Limited	M/s. Saviours Security Services (Pvt) Ltd.	M/s. Safety & Security Services	M/s. Omer Razaq Enterprises (Pvt) Limited
			Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained
1	Years of experience for providing security services (1 point for each year upto a maximum of 15 years)	15	15	14	12	15	15
2	Existing Clients : Upto 10 clients from following sectors: Government / Semi Government clients (4 points max). Banks (2 points max). Embassies (2 points max) Others (2 points max) (letters from all such existing clients must be attached for points. One (1) point for each client as mentioned above)	10	3	2	0	7	6
3	Previous client's certificate of good conduct upto 10 clients 1 point for each client's letter (letters from previous clients must be attached for points)	10	7	2	2	10	9
4	Weapons License: Semi-Automatic 222 or 223 of 5.56 Bore (1 mark for each license Maximum upto 10 marks) = 10 marks Semi-Automatic MP5 of .32 Bore (1 mark for 5 license Maximum 6 marks)= 6 marks Pump Action / Repeater 12 Bore (1 mark for 10 license Maximum 4 marks)= 4 marks (Copy of Licenses must be attached).	20	0	18	0	20	11


Khalid Iftikhar
Procurement Officer
Procurement Directorate (OJHA)
Dow University of Health Sciences
Karachi


Abdul Rahim Khan
Project Director
Planning & Development Department
Dow University of Health Sciences
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Director Finance
Dow University of Health Sciences
Karachi


DR. AMIR RAZAQ ABEDI
Deputy Medical Superintendent
SMBB Trauma Centre
Karachi


Prof. Zameer Wahid
MBBS Dip. Dem (UK) PGCS (Fak)
Principal, Dow Vets. Channel
Dow University of Health Sciences
Karachi

TECHNICAL EVALUATION CRITERIA

S#	Evaluation Parameters	Points	M/s. Express Security Services (Pvt) Ltd.	M/s. Achtung Security (Private) Limited	M/s. Savours Security Services (Pvt) Ltd.	M/s. Safety & Security Services	M/s. Omer Razzaq Enterprises (Pvt) Limited
			Points Obtained	Points Obtained	Points Obtained	Points Obtained	Points Obtained
6	Company's own Mol's / Provincial Home Department's authorized Training Infrastructure / Facility and Simulator. (Copy of Mol / Home Dept: authorization letter must be attached)	10	0	0	0	0	0
7	PTA's approved Wireless Frequency or Type approved equipment. License valid / renewed upto the closing date of the tender. Valid / Renewed = 10 Renewal Required = 05 Do not have = 0 (Copy of the letters from PTA must be attached)	10	0	10	0	10	10
8	Annual Revenue as mentioned in Financial Statements / Filled Income Tax Return Form. i. 50 Million & above = 15 ii. 40 to 49 Million = 12 iii. 25 to 39 Million = 06 iv. 15 to 24 Million = 03 v. Below 15 Million = 00	15	15	15	3	15	15
9	Physical inspection of the company's offices / services / equipment / Weapon's / Ammunition / Armoury by DUHS.	10	10	10	10	10	10
TOTAL POINTS			50	71	27	87	76
REMARKS			Disqualified	Qualified	Disqualified	Qualified	Qualified

Zeenat Sunny - Pinner

Prof. Zarraz Wajid
MBS (P), Dcm (UK), FCS (Pak)
Vice Chancellor
University of Health Sciences
Karachi.

DR. AMIR RAZA ABEDKHALEK
Dentist Medical Superintendent
SABG Trauma Centre
Karachi.

Director Financ
Dow University of Health Sciences
Karachi.

Abdul Raheem Khan
Planning & Development Department
Dow University of Health Sciences
Karachi.

[Signature]

Khalid Iftikhar
Procurement Officer
Procurement Directorate (OJHA)
Dow University of Health Sciences
Karachi.

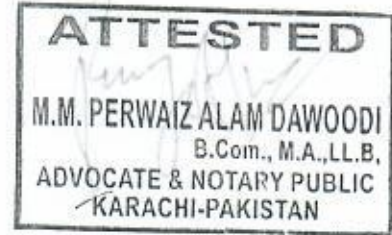


VALID CLIENT'S DETAIL

Annexure – H

January 28, 2019 – Karachi

To: Dow University of Health Sciences (Ojha Campus)
Procurement Directorate
Library Block, SUPARCO Road,
Gulzar-e-Hijri, Scheme No. 33,
Karachi.



Re: DUHS/DP/2019/64, dated 28 January 2019, for "Hiring of Security Agency"

Dear Sir,

We hereby mention following list of valid Client details where M/s Omer Razzaq Enterprises (Pvt) Limited had provided services during the last ten (10) years, supported by copy of agreements / contracts / work orders for your reference:

Sr. No.	Client Name / End User	Nature of Client	Scope of Work	Location of Project	Status
1	IMMIGRATION & PASSPORT	Completed Government	Guarding Service	Throughout Pakistan	1999 to 2015
2	PTCL. STR - IV	Others Government	Guarding Service & Escort Service	Karachi City	2002 to continue
3	NATIONAL SAVING CENTERS	Bank	Guarding Service	Throughout Pakistan	2010 to 2017
4	UTILITY STORES	Completed Government	Guarding Service	Sindh Region	2013 to 2016
5	P. T. C. L. HYDERABAD	Others Government	Guarding Service	Hyderabad City	2015 to continue
6	STATE LIFE CORPORATION OF PAKISTAN	Semi Government	Guarding Service	Karachi, Rawalpindi, Islamabad & Gujrat	Since 2017 & 2013 to continue

O R E L

BUREAU VERITAS
Certification



Omer Razzaq Enterprises (Pvt) Limited

Sr. No.	Client Name / End User	Nature of Client	Scope of Work	Location of Project	Status
7	NATIONAL BANK OF PAKISTAN	Bank ①	Guarding Service	Dera Ghazi Khan Region	2000 to continue
8	PAKISTAN INTERNATIONAL GATEWAY EXCHANGE	Government ②	Guarding Service	Karachi City	2005 to continue
9	CIVIL AVIATION AUTHORITY, KARACHI	Completed. Government ②	Guarding Service, Foot & Mobile Patrolling.	Karachi Airport	2009 to 2014
10	NATIONAL REFINERY LIMITED	Completed Private Sector	Guarding Service	Refinery, Korangi	2010 to 2014
11	G. P. O. KARACHI	Government ③	Guarding Service	Karachi City	2016 to continue
12	EDUCATION SERVICES (PVT) LTD. (BEACONHOUSE SCHOOLS)	Others Private Sector ②	Guarding Service	Throughout Pakistan	2017 to 2018

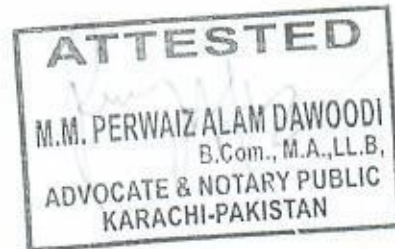
just few

Yours faithfully,

(Signature)



Lt. Col. Ashad Anwar (Retd)
Chief Operating Officer
M/s Omer Razzaq Enterprises (Pvt) Limited



Govt: 3
Bank: 1
Others: 2
6

Govt: 3
Bank: 1
Others: 2

COMPARATIVE STATEMENT AND PURCHASE RECOMMENDATION / PROPOSAL

HIRING OF SECURITY AGENCY FOR DOW MEDICAL COLLEGE (DMC) CAMPUS AND INSTITUTE OF PHYSICAL MEDICINES & REHABILITATION (IPM&R) OF DOW UNIVERSITY OF HEALTH SCIENCES

NIT No. DUHS/DP/2019/64-65 (Ref: DUHS/DP/2019/64) Dated 9 January, 2019

TECHNICAL BIDS OPENED ON 29 JANUARY 2019 --- FINANCIAL BIDS OPENED ON 16 APRIL, 2019

Sr. #	Name of Bidder	Technical Marks* (A)	Total Bid Amount Including Taxes for Mandatory Items Including Taxes	Financial Marks Lowest Price / Quoted Price x 30 (B)	Total Marks (Best Evaluated) (A + B)	Grading	Remarks / Attachment
01.	Safety & Security Services (Pvt.) Ltd.	60.9	18,502,140.00	27.72	88.62	1	APPENDIX - 5 (A)
03.	Omer Razzaq Enterprises (Pvt.) Ltd.	53.2	17,097,048.00	30.00	83.20	3	APPENDIX - 5 (C)

* Technical Marks = Technical Point Score of respective bidder x 0.7

COMPARATIVE STATEMENT AND PURCHASE RECOMMENDATION / PROPOSAL
HIRING OF SECURITY AGENCY FOR DOW LABS. & OTHER FACILITIES OF
DOW UNIVERSITY OF HEALTH SCIENCES

NIT No. DUHS/DP/2019/64-65 (Ref: DUHS/DP/2019/65) Dated 9 January, 2019

TECHNICAL BIDS OPENED ON 29 JANUARY 2019 --- FINANCIAL BIDS OPENED ON 16 APRIL, 2019

Sr. #	Name of Bidder	Technical Marks* (A)	Total Bid Amount Including Taxes for Mandatory Items Including Taxes	Financial Marks Lowest Price / Quoted Price x 30 (B)	Total Marks (Best Evaluated) (A + B)	Grading	Remarks / Attachment
01.	Safety & Security Services (Pvt.) Latd.	60.9	24,459,600.00	29.49	90.39	1	APPENDIX - 5 (A)
03.	Omer Razzaq Enterprises (Pvt.) Ltd.	53.2	24,047,760.00	30.00	83.20	3	APPENDIX - 5 (C)

* Technical Marks = Technical Point Score of respective bidder x 0.7